Welcome

Enjoy Your Stay!

Welcome to the Tamarack and Mirror Lake Resort, we are happy to see you!

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Policies

- No smoking and no pets are allowed in the units.
- Resort Amenities/Use of the Activities Building: are included in your stay based on the maximum occupancy of your unit type.
- Additional guests in your unit over the maximum occupancy or daily visitors, must register at the activities center. The fee to use the Resort/Activities building is \$5 per person over the unit maximum occupancy.
- Resort quiet time hours are from 11pm 7am.
- Check-out time is 10 am. Departures after check-out time, will incur a late fee of \$50 each hour.
- When done grilling, be sure to leave the coals in the grill. This will be cleaned out for you by a staff member, after your stay.

Info:

- You will receive a welcome text, you may text us with any questions, concerns, and for check-out.
- WIFI Network: Guest Tamarack WIFI Password: T@marack2
- If you experience any troubles, please call the Help Desk at 855-836-8715.
- We want you to enjoy the wildlife while you are here. We ask that you please respect the ducks, Welcome to the Tamarack and Mirror Lake Resort, we are happy to see you!

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Upon your Departure:

- Remove all items from the refrigerator and freezer.
- Remove all trash and recyclables to designated area (Fenced in area in the parking lot of your colony).
- Any dirty dishes are to be placed into the dishwasher and have that started before you leave.

Please know that if these items are not completed, you will be charged up to \$100 cleaning fee. This also applies if there are any excessive cleanliness issues.

• You can text 608-423-6444 or call 608-254-4929 ext. O to let front desk know that you are leaving for your check out.

Frequently Asked Questions:

Can I fish or swim in Hummingbird Lake? Fishing is catch and release. Swimming is not allowed at any time. Please note that it is also not allowed and unsafe to be on the lake in the winter when it is iced over.

Do you have handicap assist equipment? Available upon request we provide toilet seat risers, portable grab bars for shower/tubs/by the toilet, removable shower heads, ramps, pool lift and shower chairs. Please contact the front desk for availability. **Laundry Facilities?** For personal laundry, we have a 24-Hour coin operated laundromat. (Change machine is in the Game Room)

- Indoor -Game Room, two tennis courts, half-court basketball, racquetball, pickleball, activity room, pool, kiddie pool, hot tub.
- Outdoor -Pool, beach volleyball, horseshoe pit, bag toss, badminton, catch and release fishing and a walking path around Hummingbird Lake.
- All equipment is located at the Activity Center desk. Most are first come first serve; you may reserve tennis or basketball.
- Game Rentals -Bag Toss, Yard Yahtzee, Ladder Ball, Bocce Ball. \$5 for 4 hours or \$10 for 24 hours.
- Hours of the Activity Center- 8 am to 10 pm Daily. The pool/s closes at 9:45 pm

Activity Center Age Regulations

POOL

Under 14 years of age must be supervised by an adult 18 years or older.

No glass permitted

WEIGHT ROOM

Adults 18+ and older

GAME ROOM

Under 10 years old must be supervised by an adult 18 years or older.

RAQUETBALL

Under 12 years old must be supervised by an adult 18 or older. by an adult 18 years or older.

TENNIS

Under 12 years must be supervised by an adult 18 years or older.

DVD RENTALS

Adults 18+ may rent DVDs.

GAME (YARD) RENTALS

Adults 18+ may rent Yard Game. **COMPUTERS**

Children 16 years of age, must be supervised by an adult 18+ or older when using computers in the business center.