



TAMARACK AND MIRROR LAKE
RESORT

874 XANADU ROAD
WISCONSIN DELLS, WI 53965
608-254-4929

WWW.MIRRORLAKETAMARACKRESORT.COM

v.2022.02

WELCOME TO
TAMARACK AND MIRROR LAKE RESORT



Dear Guest,
Thank you for choosing to stay with Tamarack Resort. We are honored that you have chosen to spend your valuable vacation time with us and we pledge to constantly strive to exceed your family's vacation expectations and provide memories for a lifetime. Please review the following resort information for details about amenities, recreation, and safety and security measures. We invite you to make yourself at home while you are here with us and if there is anything we can do to make your vacation more enjoyable, please let us know.
Anything ... Anytime ... Anywhere. Nothing Less.
Sincerely,
Resort Management

GUEST SERVICES

The front desk can be reached at (608) 254-4929. EXT 0. Please contact them for local attractions, dining recommendations, shopping and other local activities.

TELEVISION CHANNEL LINEUP

For your convenience, we have provided a channel lineup available at the front desk.

HOUSEKEEPING

Guests staying with us may exchange linens as often as you wish. Linen exchange is open daily from 8 a.m. until 1 p.m.

EXTRA AMENITIES

In your villa, we have provided you with a starter kit containing coffee, cream, sugars, soaps, shampoo and conditioner. The linen exchange building has additional amenities available upon request.

CHECKOUT

Checkout is at 10 a.m. You can check out over the phone by calling (608) 254-4929, ext. 0. To text, use 608-243-6444. Please leave keys on the counter or in the drop box located at the activity entrance.

WI-FI

Resort Wi-Fi Network:
5G- Complimentary
WIFI Password: T@marack2

RESORT RECREATION

Pools

Please be sure to make use of our multiple pools while staying with us. We have one outdoor pool, open between 9 a.m. and 9 p.m.; weather permitting. Our indoor pool, a kiddie pool and hot tub are open between 8 a.m. and 9:45 p.m. Children under 14 must be supervised.

Fitness Room

Our fitness room is available daily from 8 a.m. until 10 p.m. and is in the Activity Center. Must be 14 and older to utilize the equipment, under 16 must be supervised by an adult.

BBQ Grills

On property we have multiple charcoal grills available for you to use. Grills are located just outside of your unit. We do not provide charcoal or grilling utensils.

Amenities Equipment

Equipment is provided for the following amenities : Tennis , racquetball, pickleball, basketball, volleyball , badminton, and horseshoes.

Bicycle Sign Out

Bike sign out limited to two hours and are free of charge. Helmets are available at no extra charge. These are available on a first-come, first-served basis. Guests must be 18 or older to check out. For property use only. See activity center desk to sign out (Bikes are seasonal).

Paddle Boat Rentals

Paddle Boats have a one-hour time limit and are \$5 per hour. Life vests are required and are provided by the resort. They are available on a first-come, first-served basis. Guests must be 18 or older to check out. See activity center desk for rentals.

DVD Rentals

DVD rentals are available at the Activity Center for \$1.25 plus tax per night.

Board Games

Board games, books, and puzzles are available to check out at no cost from the Activity Center.

RESORT INFORMATION

Purchase Discounted Tickets

Inquire at the activity center for tickets to: Waterpark, Tom Foolery's, Timbavati Wildlife Park, Wildthing Jet Boats, Army Ducks, and Knuckleheads Amusement Park.

State Parks

Please speak with one of the Guest Service representatives to receive more information about our beautiful state parks.

Guest Discounts

At check-in, you will be provided with a list of businesses in the area that provide a discount.

Laundry Facility

24-hour coin operated laundry is located between Meadow and Terrace Colony. Wash for \$1.75 and dry for \$2.00. A change machine is located in the activity center game room.

TORNADO SAFETY

Your personal safety is of the utmost importance to us. The resort management team is trained to react properly during emergencies. The resort will remain in contact with local authorities to advise guests of the actions needed to remain safe during a weather emergency.

A tornado warning means that a tornado has been sighted on the ground and you should take immediate action to take cover. Stay away from windows, doors and walls that face the building's exterior. In the event of a tornado, the safest place for shelter is inside of the 1st floor restroom.

EMERGENCY NUMBERS

Dial 911. In the event of a fire, dial 911. When it is safe to do so please notify the front desk.

OUR GREEN EFFORTS

We have provided you with green lodging certified dishwashing detergent and 20% post-consumer paper products. Please dial 0 for more information.

LOST & FOUND

For items lost on the Tamarack Resort property, dial (608) 254-4929, ext. 0. We can provide you a link to fill out for the missing item. Please make a representative aware the item is missing. If the item is found we will provide shipping options.

1. Your room number and checkout date.
2. The date the item was lost and area where it was last seen.
3. Description of the item.
4. Phone number and/or e-mail address.

SAFETY & SECURITY

Fire Safety

Check your villa for the nearest exits. Evacuation maps are located on the back of your villa room door. When you hear an alarm, do not investigate. Use the tips below right away. Once you locate the nearest exits in your villa, be sure they stay unblocked. When exiting your building, use the stairs. Do not attempt to use the elevators.

Fire Is In Your Villa

- Get out and close the door.
- When you are clear, report the fire by pulling the fire alarm or calling 911. After please notify the front desk

Fire Is Not In Your Villa

- If the fire is not in your villa, leave if you can.
- Take your key with you so that you can return to your villa when the "All Clear" is given by resort management or the fire department.
- Feel the door, if it is cool, open it slowly and go out.
- If your door is not cool, do not open it. Your villa maybe the safest place.
- Check for a secondary exit if available.

If You Cannot Evacuate

- Seal all cracks with wet towels. Shut off all fans and air conditioners. Signal from your window & call 911.
- Stay close to the floor if smoke is in the air.
- Wait to be rescued.

BLIZZARD SAFETY

If Indoors

- Stay calm and wait for instructions from the Emergency Coordinator or the designated official.
- Stay indoors.
- If there is no heat:
 - Close of unneeded rooms or areas.
 - Stuff towels or rags in cracks under doors.
 - Cover windows at night.

Eat and Drink: Food provides the body with energy and heat, and fluids prevent dehydration.

- Wear layers of loose-fitting lightweight, warm clothing, if available.

If Outdoors

- Find a dry shelter and cover all exposed parts of the body.
- If a shelter is not available, prepare a lean-to, windbreak or snow cave for protection from the wind.
- Build a fire for heat and to attract attention. Place rocks around the fire to absorb and reflect heat.
- Do not eat snow. It will lower your body temperature. Melt it first.