



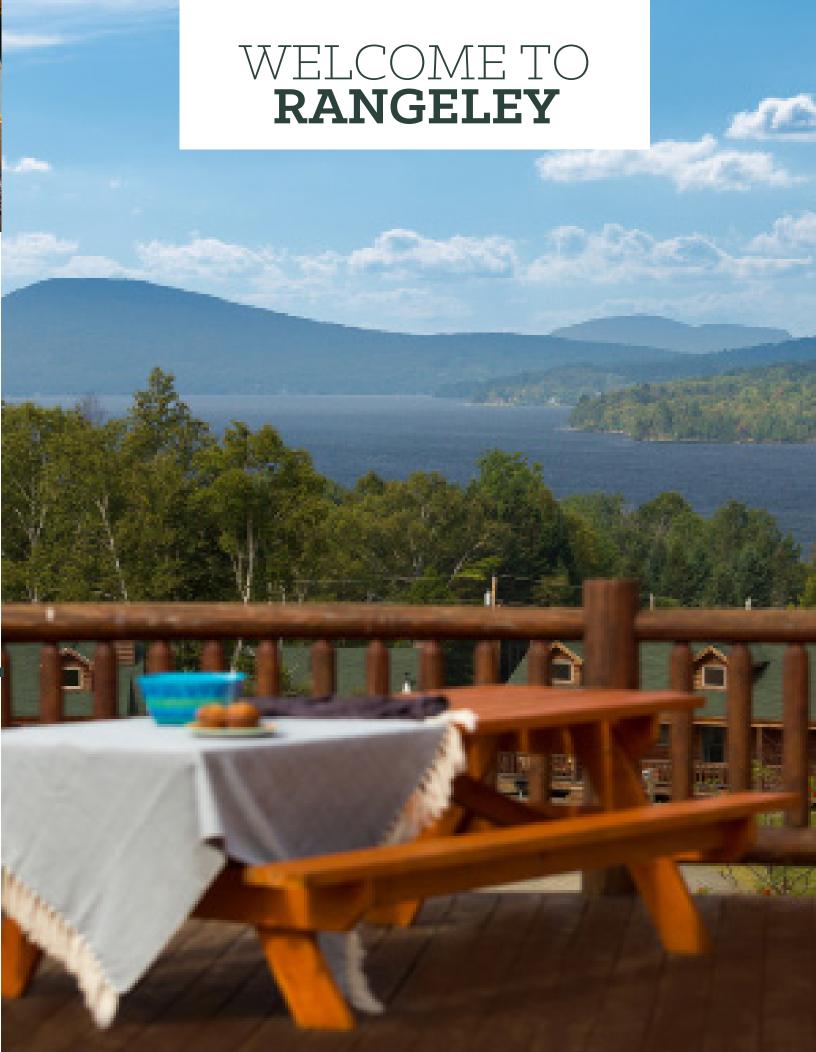






2222 Main Street Rangeley, ME 04970 (207) 864-3880 www.rangeleylakeresort.com

v.2021.02



Dear Guest,

Thank you for choosing to stay at Rangeley Lake Resort. We are honored that you have chosen to spend your valuable vacation time with us and we pledge to constantly strive to exceed your family's vacation expectations and provide memories for a lifetime.

Please review the following resort information for details about amenities, recreation, and safety and security measures. We invite you to make yourself at home while you are here with us and if there is anything we can do to make your vacation more enjoyable, please let us know.

Sincerely, Resort Management



GUEST SERVICES

The Front Desk can be reached at 207-864-3880 from 9 a.m. to 5 p.m. Or send us a text at 651-243-3005 between 9am and 5pm. Please contact us for local attractions, dining recommendations, shopping and other local activities.



TELEVISION CHANNEL LINEUP

There is a channel guide in the master bedroom. There is also one available on Direct TV.



EXTRA AMENITIES

In your cabin, we have provided you with a starter kit containing coffee, cream, sugars, laundry detergent, soaps, shampoo and conditioner. Our Guest Services team has additional amenities available upon request, such as: toothbrush, toothpaste, razor, shave cream, tea and coffee condiments.



CHECKOUT

Checkout is at 10 a.m. You can check out over the phone by dialing 207-864-3880 or texting 651-243-3005. When you are ready to leave your cabin, please leave keys on kitchen table and the cabin will lock behind you.



WI-FI

Resort Wi-Fi Network: Rangeley Lake Cabin Password: Please refer to the modem for the SSID and Password , located in your cabin. For Wi-Fi support, please dial our Front Desk at 207-864-3880.



OUR GREEN EFFORTS

We have provided you with green lodging certified dishwashing detergent, laundry detergent and 20% post-consumer paper products. Please dial 207-864-3880 for more information.



HOUSEKEEPING

Guests staying with us for more than seven nights may receive a complimentary cleaning. The complimentary cleaning includes fresh towels, linens, and replenishing the consumables; paper products, soaps, etc. If you are visiting with us less than seven nights and would like a full clean, you can request housekeeping services. Fees will apply. Due to Covid-19 restrictions, housekeeping is not allowed to enter occupied cabins.



LOST & FOUND

For items lost on the Rangeley Lake Resort property please visit www.rangeleylakeresort.com and click "Lost & Found" in the footer menu or call the front desk.



RESORT RECREATION

Pools

We have an indoor heated pool, two hot tubs, and a Swedish dry sauna. The hours are the same as the lodge hours, you must sign in at the front desk to use any of the amenities. Anyone 18 or younger must always be accompanied by an adult.

Fitness Center

Our guests have access to the fitness services at Rangeley Health and Wellness. Please present your cabin key and sign in on the clipboard when you arrive at the Rangeley Wellness Center. Wellness center information can be found online at https://rrhwp.org/.

BBO Grills

We have one gas grill located on the deck of the Grand Lodge available for all guests to use. It is not available in the winter. Each cabin is equipped with a charcoal grill for personal use.



RESORT INFORMATION

Waterfront Equipment Rentals

Canoes and tandem kayaks are available to sign out for use at the front desk. For more information and to check pricing, dial 207-864-3880.



Movies, boardgames, books, and puzzles are available to borrow from the Front Desk.

Skiina

Saddleback ski lift tickets are available seasonally through the Resort. Contact the Front Desk at 207-864-3880 for details and pricing.

Newspapers

You can purchase our local paper, The Sun Journal, from the front desk. This service is currently suspended due to Covid 19 restrictions.



EMERGENCY NUMBERS

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BLIZZARD SAFETY

If Indoors

- Stay calm and wait for instructions from the Emergency Coordinator or the designated official.
- Stay indoors.
- If there is no heat:
 - Ask for pre-fab logs for your fireplace.
 - Close off unneeded rooms or areas.
 - Stuff towels or rags in cracks under doors.
 - Cover windows at night.
- Eating food provides the body with energy and heat, and drinking fluids prevent dehydration.
- Wear layers of loose-fitting lightweight, warm clothing, if available.

If Outdoors

- Find a dry shelter and cover all exposed parts of the body.
- If a shelter is not available, prepare a lean-to, windbreak or snow cave for protection from the wind.
- Build a fire for heat and to attract attention. Place rocks around the fire to absorb and reflect heat.
- Do not eat snow. It will lower your body temperature. Melt it first.

SAFETY & SECURITY





Check your cabin for the nearest exits. When you hear an alarm, do not investigate. Use the tips below right away. Once you locate the nearest exits in your cabin, be sure they stay unblocked.

Fire Is In Your Cabin

- Get out and close the door.
- When you are clear, report the fire by calling 911.

If You Cannot Evacuate

- Seal all cracks with wet towels. Signal from your window and call 911.
- Stay close to the floor if smoke is in the air.
- Wait to be rescued.







