

OCEAN GATE RESORT INFORMATION

Welcome to Ocean Gate at Hibiscus Resort in beautiful historic St. Augustine! We hope your stay will be a relaxing and rejuvenating experience. With miles and miles of wide, white sandy beaches just steps away, it shouldn't be too difficult.

If you need a break from the beach then just choose one of our three pools to lounge in or two hot tubs to indulge in a soothing soak. There's a fitness center to help you stay in shape while away from home. Stop by the office to pick up a key to the fitness center.

Come experience the historic charm of St. Augustine, our country's oldest city. The city celebrates over 400 years of history while the oldest hotels date back to the late 1800s, making this quaint seaside town one that is well-acquainted to visitors without losing its uniqueness. The prominent Spanish influences combined with Southern hospitality in an ideal coastal climate make this a vacation destination desired by those of all ages and interests.

St. Augustine, the "Ancient City," holds the distinction not only as the nation's oldest city, but also as one of the most charming destinations in our country. You may feel more like you're in a quaint Spanish village than an eastern Florida town.

There's so much to see in this seaside town, and there are plenty of ways to see it. Tours are available by air, water, carriage, train, trolley or by foot. There are also several specialty tours to choose from including ghost tours, eco tours and even Harley Davidson tours.

Stop by or call the front desk if you'd like more recommendations or directions to your next adventure!

Here are a few of the sites you can't miss when visiting our beautiful city:

- Castillio de San Marcos
- The Lightner Museum
- St. Augustine Alligator Farm
- The Historic District
- St. George Street
- The Colonial Quarter
- St. Augustine Pirate and Treasure Museum
- Fort Matanzas National Monument
- Anastasia State Park
- St. Augustine Amphitheatre
- World Golf Hall of Fame
- Ponce de Leon's Fountain of Youth
- San Sebastian Winery
- St. Augustine Distillery

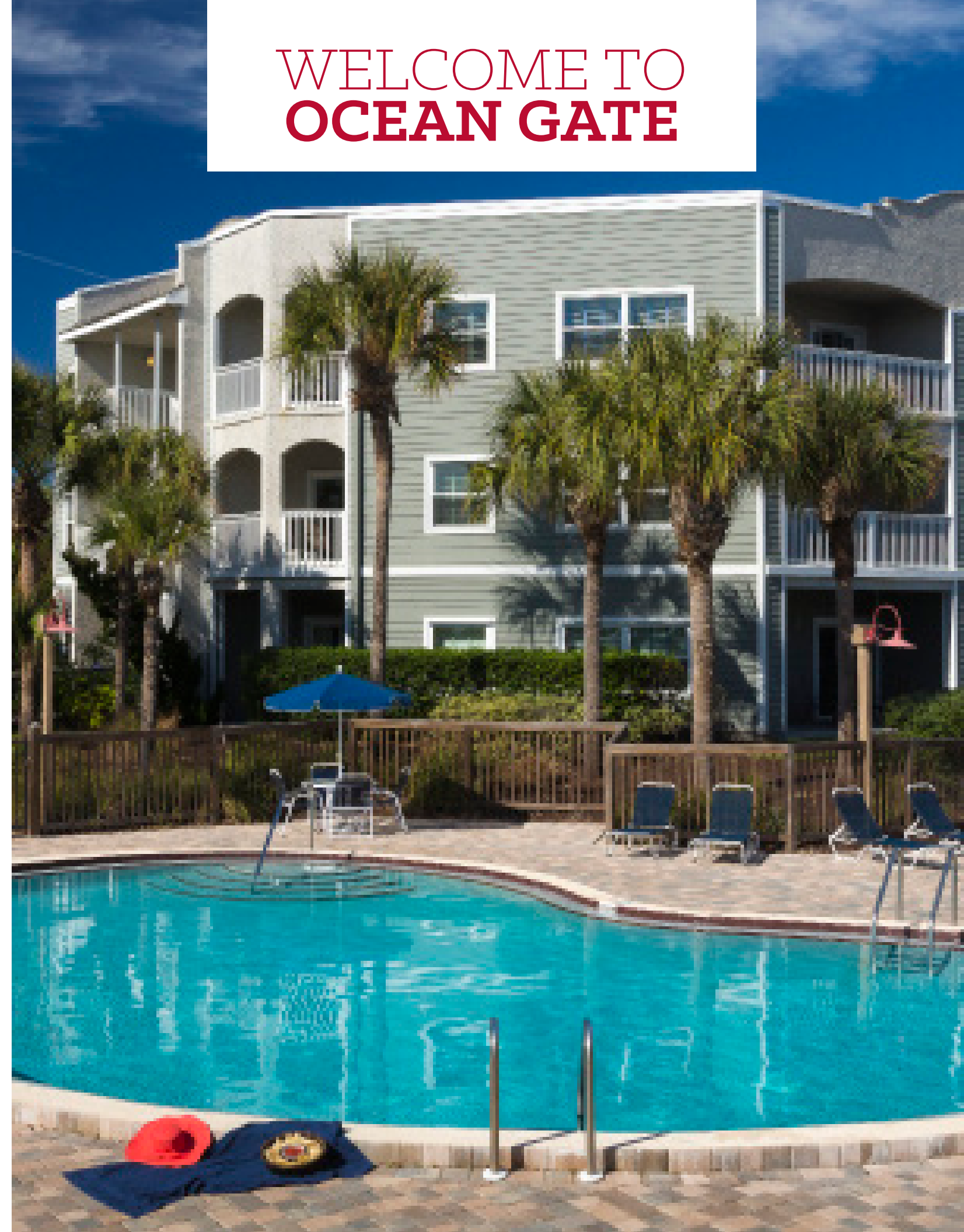
Looking for a great place to dine? Check out some of these local favorites!

- South Beach Grill – a little bit of everything
- The Seafood Kitchen – fresh seafood
- Obi's Fillin' Station – burgers and salads
- The Conch House – seafood, fun, outdoor tiki hut seating and amazing drinks
- Osteen's – excellent seafood and home-style cooking
- The Columbia – traditional Spanish dishes



Ocean Gate Resort
150 Ocean Hibiscus Dr.
St. Augustine, FL 32080
(904) 471-5009
www.oceangateresortfl.com

WELCOME TO OCEAN GATE



Dear Guest,

Thank you for choosing to stay with us at Ocean Gate Resort. We are honored that you have chosen to spend your valuable vacation time with us and we pledge to constantly strive to exceed your family's vacation expectations and provide memories for a lifetime.

Please review the following resort information for details about amenities, recreation, and safety and security measures. We invite you to make yourself at home while you are here with us and if there is anything we can do to make your vacation more enjoyable, please let us know.

Sincerely,
Gail Gray, General Manager



OUR GREEN EFFORTS

We have provided you with green lodging certified dish washing detergent, laundry detergent and 20% post-consumer paper products. Recycling bags are in your unit on your refrigerator. Once your green plastic bag has been filled, please take it to one of our recycling stations or dial 904.471.5009 for more information.



LOST & FOUND

For items lost on the Hibiscus/Ocean Gate property, dial 904.471.5009 for the Lost and Found Department. Please leave a detailed message with the following information:

- Room number and check-out date.
- The date the item was lost and area it was last seen.
- Description of the item.
- Phone number and/or e-mail address.

Your call will be returned within 48 hours. Should you have an immediate concern, please dial 904.471.5009 for the front desk.



RESORT RECREATION

Pools
Please be sure to make use of our multiple pools while staying with us. We have three outdoor pools and two outdoor whirlpools. Hours of operation are 8 a.m. - 8 p.m.

BBQ Grills
On the property, you will find locations for grilling. We have gas grills at all the pool areas and clubhouse, available for you to use. These are available on a first-come, first-served basis and cannot be reserved.



RESORT INFORMATION

Access Codes
Clubhouse: Provided upon check-in.
Beach Gate: Provided upon check-in.

Local Attractions
Inquire at the front desk for information about: Historic Downtown St. Augustine, Trolley Tours, the Alligator Farm, Ripley's Believe It or Not, and the Lighthouse. We can recommend restaurants, and you can pick up "The Restaurant Times."
Florida State Parks
Washington Oaks Gardens State Park is worth the trip, with beautiful gardens, coquina rock shoreline and a beach. Take a picnic and enjoy the nature trails. St. Anastasia State Park has fishing, biking and boating. Equipment is available for rent.



SAFETY & SECURITY

Fire Safety
Check your unit for the nearest exits. Evacuation maps are located on the back of your unit door. When you hear an alarm, do not investigate. Use the tips below right away. Once you locate the nearest exits in your unit, be sure they stay unblocked. When exiting your building, use the stairs.

Fire Is In Your Villa

- Get out and close the door.
- When you are clear, report the fire by pulling the fire alarm or by calling 911.

Fire Is Not In Your Villa

- If the fire is not in your unit, leave if you can.
- Return to your unit when the "All Clear" is given by resort management or the fire department.
- Feel the door and if it is cool, open it slowly and go out.
- If your door is not cool, do not open it. Your unit may be the safest place.
- Check for a secondary exit if available.

If You Cannot Evacuate

- Seal all cracks with wet towels. Shut off all fans and air conditioners. Signal from your window and call 911.
- Stay close to the floor if smoke is in the air.
- Wait to be rescued.



HURRICANE SAFETY

Your personal safety is of the utmost importance to us. The resort management team is trained to react properly during emergencies. The resort will remain in contact with local authorities to advise guests of the actions needed to remain safe during a weather emergency.

A hurricane watch means the possibility of hurricane force winds could impact within 24 hours. We will monitor the storm and should conditions change, we will advise you further. Please contact the front desk for any updates or questions. If necessary, a notice will be given to guests and distributed before the storm is expected. The notice will advise guests of what is expected of them.



EMERGENCY NUMBERS

Dial 911



GUEST SERVICES

The Resort Concierge can be reached at 904.471.5009. Please contact them for local attractions, dining recommendations, shopping and other local activities.



TELEVISION CHANNEL LINEUP

For your convenience, we have provided a channel lineup in your unit.



EXTRA AMENITIES

In your unit, we have provided you with a starter kit containing coffee, cream, sugars, laundry detergent, soaps, shampoo and conditioner.



CHECKOUT

Checkout is at 10 a.m. You can checkout over the phone by dialing 904.471.5009 prior to your departure.



WI-FI

Resort Wi-Fi Network: Festiva, Festiva2 or FestivaEast
Password: !OceanViews!
To connect, click Agree on the splash page.
Clubhouse Wi-Fi Network: hibiscus
Password: 9044613158



HOUSEKEEPING

Guests staying with us eight or more nights will receive a complimentary cleaning. This includes fresh towels, trash removed and bed made with current linens if no personal items are left on the bed. If you are visiting with us less than eight nights and would like a full cleaning, you can request housekeeping services. Fees will apply.

