



## DEAR GUEST,

Thank you for choosing to stay with Atlantic Beach Resort. We are honored that you have chosen to spend your valuable vacation time with us and we pledge to constantly strive to exceed your family's vacation expectations and provide memories for a lifetime. Please review the following resort information for details about amenities, recreation, and safety and security measures. We invite you to make yourself at home while you are here with us and if there is anything we can do to make your vacation more enjoyable, please let us know. Sincerely,

Resort Management



📍 715 W. Fort Macon Atlantic Beach, NC

🌐 [WWW.ATLANTICBEACHRESORTNC.COM](http://WWW.ATLANTICBEACHRESORTNC.COM)

✉ [pabreservations@latourgroup.com](mailto:pabreservations@latourgroup.com)

## GUEST SERVICES

You can reach the Front Desk by dialing extension 0. We're here to assist you with local attractions, dining recommendations, shopping, and other activities. If you need additional amenities, housekeeping, or maintenance, please contact the front desk. Our front desk is open daily from 7am to 7pm. For assistance after hours, please contact security at (252) 241-3759.



## TV CHANNELS

To view a list of available channels please [Click Here](#)



## Extra Amenities

In your villa, we have provided you with a starter kit containing coffee, cream, sugars, laundry detergent, soaps, shampoo and conditioner. Our Guest Services team has additional amenities available upon request, such as: toothbrush, toothpaste, razor, shave cream, tea and coffee condiments.

## Wi-Fi

Resort Wi-Fi Network  
Peppertree Resort Wi-Fi

For Wi-Fi support, please dial our provider Spectrum at  
1-866-536-7676  
Property ID: HPS-011044



## Housekeeping

Guests staying with us can receive complimentary towels and linens exchange. Linen exchange is available Monday and Thursday from 9am - 2pm. If you are visiting with us and would like a full clean.

## Our Green Efforts

Our resort continue to stay engaged and informed about the latest greening efforts available. We are working toward conserving energy and water, and are switching to LED lighting in guest rooms, lobby and other common areas. Installation of Energy Star exit signage is underway at several locations. We are also working to recycle and reduce waste. We have provided your guest room with 20% post-consumer paper products and we invite you to re-use your towels and place your recyclable trash in the green trash bag provided under your sink. We have reduced the amount of print materials used during the registration process and recycle our guest room key cards to reduce waste. Please dial 0 for more information.



## Lost & Found

For items lost on the Atlantic Beach Resort property dial 0 for the Lost and Found department. Please leave a detailed message with the following information:

1. Room number and checkout date.
2. The date the item was lost and where it was last seen.
3. Description of the item.
4. Phone number and/ or e-mail address.

Your call will be returned within 48 hours. Should you have an immediate concern, please dial 0 for the operator.





## Hurricane Safety

Your personal safety is of the utmost importance to us. The resort management team is trained to react properly during emergencies. The resort will remain in contact with local authorities to advise guests of the actions needed to remain safe during a weather emergency. A hurricane watch means the possibility of hurricane force winds could impact within 24 hours. We will monitor the storm and should conditions change, we will advise you further. Please contact the front desk for any updates or questions. If necessary, a notice will be given to guests and distributed before the storm is expected. The notice will advise guests of what is expected of them.

## Emergency Numbers

Dial 9 + 911  
In the event of a fire, dial 0



## Safety & Security

### Fire Safety

Check your villa for the nearest exits. Evacuation maps are located on the back of your villa door. When you hear an alarm, do not investigate. Use the tips below right away. Once you locate the nearest exits in your villa, be sure they stay unblocked. When exiting your building, use the stairs. Do not attempt to use the elevators.

### Fire Is In Your Villa

- Get out and close the door.
- When you are clear, report the fire by pulling the fire alarm or calling 911.

### Fire Is Not In Your Villa

- If the fire is not in your villa, leave if you can.
- Take your key with you so that you can return to your villa when the "All Clear" is given by resort management or the fire department.
- Feel the door. If it is cool, open it slowly and go out.
- If your door is not cool, do not open it. Your villa may be the safest place.
- Check for a secondary exit if available.

### If You Cannot Evacuate

- Seal all cracks with wet towels. Shut off all fans and air conditioners. Signal from your window and call 911.
- Stay close to the floor if smoke is in the air.
- Wait to be rescued.

## Resort Recreation

**Pools** Please be sure to make use of our multiple pools while staying with us. We have 2 outdoor pools, 1 indoor pool, 1 kiddie pool, 1 outdoor spa and 1 splash pad. Hours of operation are 10 a.m. – 10 p.m. Armbands are required during pool, spa, splash pad use. **BBQ Grills** On our property you will find several locations for grilling. **Mini Golf** Be sure to take in a game of mini golf on our 9-hole course, located in the large field to the left of the office and recreation department. Putters and golf balls are available for check out at the recreation department



## Resort Information

**Checkout** Checkout is 10 a.m. Late checkouts may be available for a charge. Please contact the front desk for details. Please take your keys to the front desk to return along with the pool armbands. We sincerely hope you had a memorable vacation experience and look forward to your return visit. Upon departure, we will send a post-stay survey to the email you have provided to us. We will review your feedback with our team members and will make every effort to continuously elevate our service levels.

**Parking** All owners/guests are required to register their vehicles while parking on property. Unregistered vehicles may be towed at the owner's expense. For assistance with registration please contact the Front Desk; for assistance after hours, please contact Security at (252) 241-3759.

**Pet Policy** Registered service animals are permitted. For pet details please contact the front desk.

**Laundry Room** Laundry facilities are located throughout the resort. Contact the office to find the closet one to your unit.

**Maintenance** Our Maintenance Tech is available between the hours of 8 a.m. - 4 p.m.

**Smoking Policy** All units are smoke free. A smoking fee will be applied should a unit be found to have been smoked in.

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*WHERE SANDS  
MEET SERENITY,  
ATLANTIC  
BEACH  
WHISPERS  
TRANQUILITY.*



  
Atlantic Beach  
RESORT