

# WELCOME TO **PALM BEACH RESORT**



22984 Perdido Beach Blvd.  
Orange Beach, AL 36561  
251-974-5020  
[www.palmbeachresortob.com](http://www.palmbeachresortob.com)

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Dear Guest,

We welcome you and sincerely thank you for choosing us to serve your lodging needs. We value your patronage and it is very important to us that your stay be a comfortable and enjoyable one. We take great pride in providing our guests with the utmost in professional and personalized service.

This directory is provided to familiarize you with the services we offer as well as acquaint you with the Orange Beach area. Please do not remove this directory, or any of its pages, from your unit.

If there is anything we can do to make your visit with us more enjoyable, please feel free to ask our staff members. We hope you have a great stay and we look forward to your next visit.

Sincerely,  
Palm Beach Resort Management & Staff

## RESORT INFORMATION



**Checkout**  
Checkout is 10 a.m.

**Parking**  
All vehicles must be registered with parking boss. All units are guaranteed one spot at \$50 for the entire stay; 2 and 3 bedrooms can register a second vehicles under "overflow parking" at a first come first serve bases for \$50 for their entire stay.

**Pet Policy**  
Pets are NOT permitted. Only Service Animals and or Assistance Dogs, as those terms are defined by applicable law, are permitted. Animals whose sole function is to provide comfort or emotional support do not qualify as service animals under the Americans with Disability Act (ADA) and such animals are prohibited from entering the resort premises.



**Smoking Policy**  
Smoking is band in all walkways, stairwells and corridors, as well as in courtyard and pool areas.

**Laundry**  
Washer and dryers are located in each unit.



## HURRICANES, TORNADOES AND FLOODS

**In the event of severe weather:**  
1. Move quickly to a safe area indoors. This should be interior hallways or interior bathrooms (interior spaces without windows). Stairwells may be used if necessary.  
2. Close all doors as you leave the area, especially ones leading to exteriors rooms.  
3. Stay away from windows, doors and exterior walls.  
4. When moving to lower levels, remember to use the stairwells, as the elevators are not for use during emergency situations.  
5. DO NOT go outdoors or attempt to outrun the storm.  
6. In case of flooding, move to the highest accessible point that can be reached safely and await rescue or for the threat to subside.  
7. Monitor local radio stations for weather updates.  
8. Call 911 in the event that someone is injured or there is building damage caused by the weather.

**If you are outdoors:**

1. GO quickly inside of a sturdy building.
2. Stay away from possible hazards (power lines, traffic, trees, etc.).
3. Assume a fetal position and cover your head.
4. Wait for the weather to subside.



## SAFETY & SECURITY

Your safety and the security of your personal property are of the utmost concern to those of us who welcome you as our guest. We urge you to take advantage of the following suggestions. For your safety, do not share your room door code with anyone other than your guests.

We have 24 hour access security on site. Please have parking passes visible in vehicles at all times to avoid being stopped when entering the property.

Call 911 for police, fire and medical emergencies.

## Admittance

Do not admit persons to your room without first making

identification. A "peep hole" is provided in your door for your convenience. If there is any doubt about the person's true identify, please contact the Front Office.



## Fire Safety

Please familiarize yourself with the location of the nearest fire exit stairway. In the unlikely event of a fire, please move quickly but calmly to the stairs. Avoid the use of the elevators. Report fire or smoke to the Hotel Operator and call 911.

We hope these procedures will help to contribute to your comfort and well-being during your stay at our Hotel.

## Fire Safety Procedures

If you discover smoke or a fire:

1. Remove yourself from immediate danger.
2. Assist others in leaving the danger as long as it is safe to do so.
3. Confine the fire or smoke by closing doors and windows as you leave.
4. Activate the nearest fire alarm to alert building occupants.
5. Call 911. Give the following information:
  - a. Building number
  - b. Floor and room number
  - c. Size or type of fire
  - d. Your location
  - e. Your name
6. Evacuate through the nearest safe exit or exit stairwell.

Do Not Use Elevator.

## EMERGENCY NUMBERS

Dial 911



## GUEST SERVICES

Guests can dial "0" or dial (251) 974-5020 to reach the front desk for maintenance, housekeeping, local attractions, dining recommendations, shopping, and other local activities.



## TELEVISION CHANNEL LINE UP

For your convenience, the guide can be located by pressing guide on your remote.



## EXTRA AMENITIES

In your room, we have provided you with a coffee maker, kitchen linens, utensils, cookware, dishware and a blender. You will also find extra towels and linens in the unit. All local calls on your unit's phone are free.



## WIFI

Network and password information is located on the refrigerator. If you need assistance, please contact our Front Desk at (251) 974-5020.

## HOUSEKEEPING



## LOST & FOUND

Inquiries for lost items during your stay can be submitted by calling (251) 974-5020 or by visiting our website [www.palmbeachresortob.com](http://www.palmbeachresortob.com). In the footer, click the link for Lost & Found. A manager will respond to your request within 48 hours to the phone number provided.



## RESORT RECREATION

### Pools

Hours are 9:00 am - 10:00 pm or otherwise posted. Children must be accompanied by an adult. No glass is permitted in the pool area. Swim at your own risk, as there is no lifeguard on duty.



## LOCAL FAVORITE RESTAURANTS

Lartique's Seafood Market - *Fresh Seafood to-go!*  
Brick and Spoon Restaurant- *An Orange Beach favorite for Breakfast and Brunch!*  
Voyagers Restaurant - *Classic Gulf Coast cuisine with beautiful views!*  
Please see the front desk for additional favorites, addresses and phone numbers.

